



## Zemen Bank Complaint Lodging Form

1. Name - Person/Company submitting the complaint:

\_\_\_\_\_

2. Date and time \_\_\_\_\_

3. Customer Address: \_\_\_\_\_

4. Contact Address/Mobile Number, Email Address :

\_\_\_\_\_

5. Account Number/if applicable: \_\_\_\_\_

6. Name of Branch /Department /Services/ Individual Complaint Reported :

\_\_\_\_\_

7. Case receiving & complaint logging staff & Title/if applicable :

\_\_\_\_\_

8. Description of complaint Details:

\_\_\_\_\_

\_\_\_\_\_

\_\_\_\_\_

\_\_\_\_\_

Full name and signature \_\_\_\_\_

- Please Scan and send Us this Complaint lodging through - [customerservice@zemenbank.com](mailto:customerservice@zemenbank.com)